

COMMENTS

Is there any place (or places) you would particularly like to be served by Moorsbus?

[Empty box for answer]

Should we start our services earlier  or later  in the day?

If we can raise enough money, should we operate more routes  or operate for a longer season?

Have you any other comments about Moorsbus?

[Large empty box for comments]

Please add your name and address if you'd like us to reply  put you on our mailing list  or join the Friends of Moorsbus

Name.....

Address.....

.....

.....

Postcode .....

*It helps save us money if we can contact you by e-mail – we can then use the money saved to improve the bus service.*

Your e-mail address

.....

*Note: we'll never pass your details on to anyone else.*

Please affix a postage stamp if you're returning the form by post

FRIENDS OF MOORSBUS  
4 FOUNDRY COTTAGES  
WRELTON  
PICKERING  
YO18 8PF



2017 SURVEY



We want to provide affordable transport for both locals and visitors, so that people can travel for work or leisure in and around the North York Moors without the need for a car.

**This is YOUR Moorsbus and your views are vital.** We want to know about your journey, what's good and what's not so good. Please fill in a form every day you use the bus.

Although we can't achieve everything, your views and ideas will make this a better service for all. Filling in this form will also help us raise more funds to develop the service as many organisations want to know what impact Moorsbus has, and how we reflect your views.

The Moorsbus Community Interest Company is run entirely by volunteers: if you can help in any way, please contact us. Donations are also a way of safeguarding Moorsbus for the future. But whatever your views – please tell us.

**Thanks!**

**Please post your completed form to us or hand it to the driver or a Moorsbus volunteer on your next visit.**

Previous survey results are on the Moorsbus website.

You can contact us at [friendsofmoorsbus@outlook.com](mailto:friendsofmoorsbus@outlook.com)

## ABOUT YOUR JOURNEY TODAY

Date of travel?

Where did you first board Moorsbus today?

How many Moorsbus journeys today?

What is the purpose of your journey today?

Please tick all that apply

- |   |   |
|---|---|
| <input type="checkbox"/> Ride in the countryside                        | <input type="checkbox"/> Shopping                               |
| <input type="checkbox"/> Visiting friends                               | <input type="checkbox"/> Meal                                   |
| <input type="checkbox"/> Work / volunteering                            | <input type="checkbox"/> Special event                          |
| <input type="checkbox"/> Visiting a specific attraction<br>(which one?) | <input type="checkbox"/> Walk (please state<br>number of hours) |

hrs

Other reason please state .....

Please tick if you visited any of these places:

- |   |   |   |
|---|---|---|
| <input type="checkbox"/> Byland         | <input type="checkbox"/> Castleton        | <input type="checkbox"/> Coxwold        |
| <input type="checkbox"/> Danby          | <input type="checkbox"/> Dalby Forest     | <input type="checkbox"/> Gt Ayton       |
| <input type="checkbox"/> Guisborough    | <input type="checkbox"/> Helmsley         | <input type="checkbox"/> Hutton le Hole |
| <input type="checkbox"/> Kirkbymoorside | <input type="checkbox"/> Pickering        | <input type="checkbox"/> Rievaulx       |
| <input type="checkbox"/> Rosedale Abbey | <input type="checkbox"/> Stokesley        | <input type="checkbox"/> Sutton Bank    |
| <input type="checkbox"/> Thirsk         | <input type="checkbox"/> Thornton le Dale |   |

Are you visiting from your home today? Yes No



If you are on holiday,

how many nights?

Type of accommodation?

- |   |  |                                      |
|---|--|--------------------------------------|
| <input type="checkbox"/> Hotel                          | <input type="checkbox"/> Bed & Breakfast | <input type="checkbox"/> Guest House |
| <input type="checkbox"/> Camping/Caravan                | <input type="checkbox"/> Chalet/Cottage  |                                      |
| <input type="checkbox"/> Staying with friends/relatives |  |                                      |

About how much have you spent on your accommodation?

(total cost of spend in accommodation – including any meals and drinks taken)

£

## ABOUT MOORSBUS

How did you find out about Moorsbus?

- |  |  |   |
|--|--|---|
| <input type="checkbox"/> Timetable                                     | <input type="checkbox"/> Poster/leaflet  | <input type="checkbox"/> TV/Radio       |
| <input type="checkbox"/> Internet                                      | <input type="checkbox"/> Friends/family  | <input type="checkbox"/> Used it before |
| <input type="checkbox"/> Info Centre                                   | <input type="checkbox"/> Bus advertising |   |
| <input type="checkbox"/> Newspaper/Magazine (please state which title) |  |   |

Other (please state).....

Other than today have you received or seen any information about Moorsbus in the last 12 months? Yes No

Yes

No



Please answer the following questions using this scale:

- 1 Very dissatisfied; 2 Fairly dissatisfied;  
3 Neither satisfied nor dissatisfied;  
4 Fairly satisfied; 5 Very satisfied

**Moorsbus information: are you dissatisfied or satisfied**



1

2

3

4

5

The amount of information

    

The clarity of information

    

The accuracy of information

    

**The Moorsbus service: are you dissatisfied or satisfied**



1

2

3

4

5

Routes taken

    

Frequency of buses

    

Value for money

    

Reliability

    

Comfort

    

Drivers

    

## HOW MUCH DID YOU SPEND TODAY?

(If you'd rather not say – please leave blank)

Food and drink (cafes, pubs, etc or food and drink bought for picnic)

£ . p

Recreation (admission to museums, attractions, bike hire, etc)

£ . p

Shopping (souvenirs, gifts, domestic goods, books, maps, etc)

£ . p

Transport (cost of all transport used on day from leaving your front door to returning – include all bus and rail fares (including Moorsbus), taxis, petrol etc)

£ . p

Other spending (anything else you spent when on your Moorsbus day)

£ . p

## ABOUT YOURSELF

How old are you? Please tick box

Age 0-15

Age 16-24

Age 24-40

Age 41-59

Age 60-70

Age 71+

Your full postcode:

Does your household have a car?

Yes No

 

If YES, could you have used it TODAY?

 

Could you get to the Moors without Moorsbus?

Yes No

 

How many people are in your party today?

1  2  3  4  5  6 and over