

**COMMENTS & SUGGESTIONS**

Is there any place (or places) you would particularly like to be served by Moorsbus?

Should Moorsbus start:  
earlier in the day ; later ; or are they O.K.

If we can raise enough money, should we operate more routes  or operate for a longer season  ?

Have you any other comments about Moorsbus?

Please add your name and address if you'd like us to reply ,  
put you on our mailing list ,  
or join the Friends of Moorsbus

Name.....

Address.....

.....

.....

Postcode .....

*It helps save us money if we can contact you by e-mail – we can then use the money saved to improve the bus service.*

Your e-mail address

.....

**Note: we'll never pass your details on to anyone else.**  
*We separate any name and address from the rest of the data on this form so the survey becomes anonymous.*

Please affix a postage stamp if you're returning the form by post

FRIENDS OF MOORSBUS  
4 FOUNDRY COTTAGES  
WRELTON  
PICKERING  
YO18 8PF

Data  Detail   
C1, a



**This is YOUR Moorsbus and your views are vital.** We'd like to know about your journey today, what's good and what's not so good. Please fill in a form – or as much as you want to – every day you use the bus.

Although we can't achieve everything, your views and ideas will make this a better service for all. Filling in this form also helps us raise more funds to develop the service as many organisations want to know what impact Moorsbus has, and how we reflect your views.

**Whatever your opinions – please tell us.**

**Post your completed form to us or hand it to the driver or a Moorsbus volunteer on your next visit. Thanks!**

Previous survey results are on the Moorsbus website.

The Moorsbus Community Interest Company is a not-for-profit organisation run entirely by volunteers. We help keep the North York Moors a special place – now and for future generations – by enabling both locals and visitors get around the area without needing a car. In this way we can all help the area – socially, economically and environmentally. If you can help us in any way, please get in touch. Donations are also a way of safeguarding Moorsbus for the future: this year you can donate on the bus. Just ask the driver for a £1, £3 or £5 'Donate ticket.'

You can contact us at  
**friendsofmoorsbus@outlook.com**

**www.moorsbus.org**

## ABOUT YOUR JOURNEY TODAY

Date of travel?

Where did you first board Moorsbus today?

How many Moorsbus journeys today?

What is the purpose of your journey today?

Please tick all that apply

- |   |   |
|---|---|
| <input type="checkbox"/> Ride in the countryside                        | <input type="checkbox"/> Shopping                               |
| <input type="checkbox"/> Visiting friends                               | <input type="checkbox"/> Meal                                   |
| <input type="checkbox"/> Work / volunteering                            | <input type="checkbox"/> Special event                          |
| <input type="checkbox"/> Visiting a specific attraction<br>(which one?) | <input type="checkbox"/> Walk (please state<br>number of hours) |

 hrs

Other reason please state .....

Please tick if you visited any of these places today:

- |   |   |   |
|---|---|---|
| <input type="checkbox"/> Byland         | <input type="checkbox"/> Castleton      | <input type="checkbox"/> Coxwold          |
| <input type="checkbox"/> Dalby Forest   | <input type="checkbox"/> Danby          | <input type="checkbox"/> Gt Ayton         |
| <input type="checkbox"/> Guisborough    | <input type="checkbox"/> Helmsley       | <input type="checkbox"/> Hutton le Hole   |
| <input type="checkbox"/> Kirkbymoorside | <input type="checkbox"/> Malton         | <input type="checkbox"/> Pickering        |
| <input type="checkbox"/> Rievaulx       | <input type="checkbox"/> Rosedale Abbey | <input type="checkbox"/> Stokesley        |
| <input type="checkbox"/> Sutton Bank    | <input type="checkbox"/> Thirsk         | <input type="checkbox"/> Thornton le Dale |

Are you visiting from your home today? Yes  No

If you are on holiday,

how many nights?

Type of accommodation?

- Hotel       Bed & Breakfast       Guest House
- Camping/Caravan       Chalet/Cottage
- Staying with friends/relatives

About how much have you spent on your accommodation?

(total cost of spend in accommodation – including any meals and drinks taken)

£

## ABOUT MOORSBUS

How did you find out about Moorsbus?

- Timetable       Poster/leaflet       TV/Radio
- Internet       Friends/family       Used it before
- Info Centre       Bus advertising
- Newspaper/Magazine (please state which title)

.....  
 Other (please state).....

Other than today have you received or seen any information about Moorsbus in the last 12 months? Yes  No

Please answer the following questions using this scale:

- 1 Very dissatisfied; 2 Fairly dissatisfied;  
3 Neither satisfied nor dissatisfied;  
4 Fairly satisfied; 5 Very satisfied

**Moorsbus information: are you dissatisfied or satisfied**



1 2 3 4 5

The amount of information

The clarity of information

The accuracy of information

**The Moorsbus service: are you dissatisfied or satisfied**



1 2 3 4 5

Routes taken

Frequency of buses

Value for money

Reliability

Comfort

Drivers

## HOW MUCH DID YOU or YOUR PARTY SPEND TODAY? (If you'd rather not say – please leave blank)

**Food and drink** (cafes, pubs, etc or food and drink bought for picnic)

£ . p

**Recreation** (admission to museums, attractions, bike hire, etc)

£ . p

**Shopping** (souvenirs, gifts, domestic goods, books, maps, etc)

£ . p

**Transport** (all bus and rail fares, taxis, petrol, etc used today from leaving your front door to returning)

£ . p

**Other spending** (anything else you spent when on your Moorsbus day)

£ . p

## ABOUT YOURSELF (OR YOUR PARTY)

Number and age of people in your party today:

Age 0-15      Age 16-24      Age 24-40




Age 41-59      Age 60-70      Age 71+




Your full postcode:

Does your household have a car? Yes  No

If YES, could you have used it TODAY? Yes  No

Could you get to the Moors without Moorsbus? Yes  No

## HAVE YOU TRAVELLED BY TRAIN TODAY?

From ..... (station) Yes  No

To ..... (station)