



Thank you for organising the Moorsbus - we were relieved it is running.

Pleased to see the Moorsbus back again, just disappointed it's only 2 months. Thank you that it exists in 2023.

A really valuable service - long may you last!

The grand tour is definitely short of toilet opportunities for elderly passengers who might be wary of being taken short on longer routes.

I would use Moorsbus more if the frequency of service could be improved by greater finance from authorities which should be financing access by public transport.

Now that the frequency is reduced because of finance restrictions, the journeys are less balanced.

Only able to use service on Sundays. Last week (9/7/23) bus didn't show - it took wrong route apparently and by-passed our stop. This week everything OK - great trip to Danby.

You do a brilliant job, and I'm so glad Moorsbus exists. Two suggestions - opportunity to advertise links with DalesBus 856 at Northallerton; appreciate Moorsbus serves important social function, bus also opportunity to emphasise environmental congestion benefits of reducing car use on moors.

Much needed service. Planned our day around linear walk with bus back.

Great service I had never really heard about until today. Having the timetable to refer to made planning easy and we adapted our walk to catch the bus back to our camp site.

I very much appreciate this service, so convenient and easy. It enabled me to have a wonderful walk high on the moors which I wouldn't have been able to reach otherwise. Thank you.

Maybe a suggestion would be to try and get more posters up in different areas, we would be happy to do that in the Malton area.

Very friendly. This bus was there when we obviously needed it. Our day would have been much more difficult without it as we needed to cross the moors and there were thunderstorms forecast.

We are very happy you exist, because otherwise we'd have had to cross the moors in a thunderstorm!

Timetables confusing. The service needs to be more obvious to the general public. Donation tickets are an excellent idea to help fund the service.

Found timetable confusing. Needs more advertising. A4 posters in local shops. Donation tickets a great idea. Need to keep this service going.

Excellent opportunity to see the countryside and visit NY Moors Centre in Danby.

Moorsbus is wonderful! Saves using a car and better for the moors and the planet. Thank you for running it.

Excellent service but not many people know about it. Could posters and timetables be sent to York libraries. Info could be sent to City of York council for their website for York tourism.

The Moorsbus is an excellent service, providing transport in an area that has no buses. Thank you. Punctual, reliable and drivers are courteous and helpful.

I intend using Moorsbus every Saturday and Sunday throughout July and August - would have done the same for September. In fine weather I use it to reach a point on moors and then have a long

walk back. Great! Thank you.

2 new passengers picked up in Commercial Street Norton today and asked them where they heard about Moorsbus. They picked up a leaflet from the library.

You are doing a wonderful job

Really lovely day! Just a long bus ride but definitely worth it. Will come on the Moors Bus again.

There is no information at all in Middlesbrough Bus Station. Illuminated boards don't work and nothing at bus stand to let people know there is a Moorsbus service running. Think our council could be more helpful.

If only all buses ran as efficiently as Moorsbus.

A great service that has made us many friends. Long may it continue.

We thoroughly enjoyed today and would like to travel using the bus, stopping to shop at Helmsley, Pickering and Kirkbymoorside.

Difficult to use some services due to tight timings for connections with 128 service from my hometown, Scarborough

Moorsbus was so useful today to get to a shop on a Sunday and to have a pot of tea before returning. The Moorsbus drivers are excellent, courteous and considerate. They always wait until I am seated before setting off. Top class!

Difficult to visit and return without staying longer than I want to (i.e. 6 or 7 hours) when I want about 3 hours at some destinations.

Some journeys do not allow sufficient time to go to the loo, or stretch old legs or respect properly the value of the destination (e.g. Northallerton)

Excellent service - punctual, comfortable, helpful drivers. I was able to walk on the moors on a route not possible without the bus. So good to use Moorsbus - we have no other bus service in my area. Thank you!

Gary Philipson, Radio Tees presenter would give Moorsbus a good plug. He is always saying to get in touch if you want to let everyone know about a particular topic or event that is going on. Says he will shout it from the rooftops.

Hope it keeps on running

Rain or shine - you're doing fine!

You need to advertise more when people said to me 'what a shame they aren't running any more' I replied 'yes they are, I've been on them a lot.' So far I have been to Thirsk, Stokesley, Guisborough and Danby 3 times. My only complaint is that there is only 4 mins between the M3 and 128 on my return to Kirkbymoorside. Twice I have had to exit the M3 quickly and run along the pavement and over the road with my arm out to signal to the 128 driver to wait for me. 1 minute later and I would have missed it and been stuck in Kirkbymoorside for 2 hours. I hope I catch it today! I love the Moorsbus and hope you can keep going next year. I have been using it for 20 years since my husband died.

First rate service with so many alternative routes.

Have you asked users for some info / description of their walks / experiences of Moorsbus to put in Moorsbuzz?

This service has got me to places where I can enjoy a drink, relax and explore without using a car.

Another bus from Maton to Danby / Hutton le Hole - Sat. Return bus mid afternoon from Danby through the usual villages and then to York?

I look forward to the summer weekends - to see friends and get out - and I use the Moorsbus a

lot to do things I normally cannot.

Continues to astound me that there is no government support for this, given the environmental and wellbeing benefits. (incl agencies such as NYMNP)

About today's journeys - Middlesbrough to Scarborough X94, Scarborough to Helmsley 128, Helmsley to Sutton Bank M4, Sutton Bank to Guisborough M4.

We usually have a £5 donate ticket day we use Moorsbus. Very pleased it continues - pity a shorter season!

It is important that where it is shown there is a connecting bus it should wait otherwise there is a possibility that passengers could be left stranded and not get back to their destination.

Great that there is Moorsbus, pity season is so short

Short season.

It is a pity that the season is so short

Such a well run service it deserves to succeed

Sad that the season will soon be over

It is a pity that the weather has been poor on so many weekends since the beginning of July. This must have had an impact on the number of passengers. Just grateful for the service you are able to provide and look forward to whatever is possible in 2024.

Excellent! I don't drive so relish the opportunity to see parts of NY by bus.

Brilliant system. Shame it can't run for longer. Needs council assistance. V disappointed in NYCC lack of grant.

I did appreciate the co-ordinator who lives in Wreton returning my phone call about the Moorsbus times. It's difficult to access information in Driffeld where we live. We are not on the internet.

Excellent service. So useful and such a pleasure to be able to take a bus ride - no other bus service is provided in this area.

A very pleasant first experience on this service

Punctual service and helpful, considerate drivers. Using the Moorsbus enables me to go to a shop on a Sunday and have a walk, without using the car - Buses are better for the planet!

Arrived in Helmsley on M3, M4 had already left. M3 / M5 driver informed me he'd take care of me. Travelled to Stokesley on M5, then driver took me to the nearest bus stop to home. Well done - excellent service.

M3 was unable to engage reverse in Danby Lodge car park.

Just hope any investment and all types of funding could be found to provide a popular pleasure each summer.

Pity it didn't run September. Very noisy door at back. People are a lovely bunch. Hope it runs next year.

Brought 9 people from Malton this morning considering it rained all day

More routes and times please

Fantastic service. Opens up days out to hard to get places. Friendly people and drivers. Reliable. Good for couples and single people to get out and about. Plenty of routes for casual walking - short and long. May use on a Saturday for shopping in Helmsley. No bus in Stokesley on Sundays normally - so trapped! Moorsbus is fantastic.

Both Arriva buses were Streetlites giving very hard, rattly ride. At Helmsley the 1627 route M4 to Redcar departed around 1630 without awaiting late arrival of M3 from Pickering, with passenger missing connection - so he carried on with the M5 to Stokesley and driver was going to take him on to nearest bus stop to home.

What a service! Marked diary for 20 and 26 August. NPA and NYC both should look at what Moorsbus achieves.

Driver 759711 excellent. Really courteous to all road users, pedestrians and passengers. To top it all, he is a good, safe driver.

I think the Moorsbus is excellent. A lovely way to see the countryside and the wonderful moors. A great way to spend time with family and to relax without driving. Long may the Moorsbus continue. Thank you.

It's a fabulous service especially for us older people who no longer drive. Plus we are contributing to the economy of smaller places

Good service. Transport a bit rattly! Driver good. The windows when open rattled as we crossed rough roads.

Moorsbus provides our only transport service to the east of Northallerton, into the moors. Otherwise we need to go to Easingwold or to Stokesley and Middlesbrough.

Splendid scheme for active / no car / no need to use one. I went to Dalby Forest and walked (easy) to Thornton le Dale.

Keep it running longer! Good job!

Only one more weekend.

It's hard to vary what to do when the bus does not have more visits to a place during the day. Today's time was spent in Pickering.

Favour less days of the week operation with longer period of operation. Two months too short for getting publicity out and not economic to print so many copies.

It was my first trip and I had a brilliant day visiting and walking in a place I've not visited for a long time.

It's a happy, friendly day out. And the drivers are brilliant too.

I appreciate the bus service you provide and the efforts that go into it. Thank you.

Would be very good value, even before the current price drop. With the relatively small funds available to you this year you've again produced a very nice bus network. Many thanks.

The timetable has limited opportunity more this year (i.e. there has been less choice)

Disappointment EY MEI omitting Hutton le Hole and nice views of the moors. *[Note: MEI is not a Moorsbus service]*

Missed visiting the moors - Danby and Hutton le Hole on MEI which was part of MEI route last year. *[Note: MEI is not a Moorsbus service]*

Preferred the old route of the Moorsbus MEI from Hull. Our favourite was crossing the moors, Hutton le Hole and Danby, the bus route prior to this year *[Note: MEI is not a Moorsbus service]*

Excellent service. Enabled me to have a walk and then tea at Moors Centre and bought 'Voice of the Moors' and then bus took me home. A real treat as no other bus service on our moors.

If it comes to choice - longer season, Sundays only, preferred to shorter season Saturdays and Sundays.

The Moorsbus enabled me to do a favourite linear walk through the magnificent heather along a path not reachable without the bus. Wonderful exercise and the beauty of the moors lifts the spirit. Not using a car is good for the moor too!

Hope Moorsbus is back next year.

We enjoyed the short season of Moorsbus

Would love weekday service to good shopping destination i.e. Northallerton,

It is such an excellent operation

Buses very busy today. Great to see all the friends we have made over the years on Moorsbuses. Lots of new people using buses so hope they will spread the word and come out next year too.

Difficult to connect from Scarborough as 128 timetable poor. Can Farndale be added to Moorsbus?

Love it. This is such a good service for people without cars so that they can access the countryside. Looking forward to next year - keep up the good work.

A more frequent service from York to Helmsley would be appreciated.

Lovely ride, clean and comfortable, loved the seat belts for the kids and us (loved the safety), reliable, bus driver nice. Perfect trip! Thanks.

I look forward to the Moorsbus starting each year. Could the service be longer if possible if possible also could there be more routes from Stokesley via the Comondale, Kildale route. I use the bus every Sunday. I still work Saturdays, would it be possible to run a weekday bus?

It would be nice to be able to get the bus from Hull rather than driving to Pickering. MEI doesn't run on Saturday and the Sunday times are poor this year - I have written to East Yorkshire buses about it.

I don't drive so I can't get from home without a lift on a Saturday

I got the 31X bus from Kirkby to Wass and walked up to Sutton Bank via Scotch Corner and the gliding club. A lovely walk. Then got the Moorsbus back to Helmsley

9.14 - 5 adults, 2 children from York. Norton College 4; Station 2; Old Malton 4 total 15 adults and 2 children. Off at Pickering 8 adults and 2 children and 6 on. Just to say thank you to Bill, Eden and Helen for all their hard work, much appreciated! Also many thanks to the excellent drivers.

9.14 - 3 York, 2 Norton College, 2+2 Station, 4 Railway Street. 6 off Pickering, 7 on. 17.15 - to Malton and York 7 adults and 2 children.

10 adults, 2 children leaving Malton; 12 adults 2 children leaving Pickering. 2 on and 3 off in Rosedale. At night 15 adults and 2 children back to Malton and York.

A pity re road 'slip' - only got to Rosedale - not enough time on bus to decide how to get to Danby and then home!

Wonderful, slick service - we need more of them. Bad connections from Danby station though - shame - could have done a circular. Clearly connects with buses.

A better day with 15 adults from Malton and 17 adults and 3 children on 11.27 to Bilsdale, and 14 adults on the return journey to Malton and York

Timetable covers such a large area and is complicated. Starting places details of times each way and ideas to visit in simple sheet would increase use.

The Moorsbus is a very important service for people to access the National Park without using

cars.

Really enjoyed our trip - able to get to remote places away from traffic.

Able to get to new places. Thanks!

Fantastic service. Thank you.

We are very sorry you were unable to obtain more funding to extend the Moorsbus service to late September. This is a vital service especially to those of us with no car and mobility issues. Thank you for all your hard work.

Looking forward to next year's Moorsbus - hope to extend to Sept? !

Love working out timings and routes

It made an excellent day out. I look forward to next summer when I can do this again.

Could not have done this walk without Moorsbus.

Thank you.

Disappointing that funding difficulties mean a shorter season.

Drivers excellent. Transport comfortable and clean.

Thank you. Sad the season has come to an end. Hope to be travelling on Moorsbus next year.

Thank you for providing this service. A few tweaks to timings would be useful. Comfort breaks for longer journeys could be considered for older (and families) people.

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I like the suggested walks you've created. Hard to find timetables in York. Please bring back a Farndale trip!

Buses and drivers excellent as always. Top marks for punctuality. Unfortunately the weather has been so poor on some Moorsbus days that even the 'regulars' have been deterred from travelling.

All connections worked out well today.

Due to the late running of the bus from York we were lucky to catch the bus from Kirkbymoorside - half a minute later we would have missed the connection!

Living in Great Ayton I have very little choice of journey. I manage to drive to Guisborough on the Sunday afternoon (1244) but then the only bus back is due at 1841, so have a very long time going on various buses to Danby, Hutton le Hole and Pickering. I go through Castleton 6 times on that journey!

A wonderful service. Sorry no funding so short (2 month) season.

Continue in my admiration for you and the Moorsbus team in your campaign for credible public transport in the moors area and actual achievement in spite of indifference from potential funding bodies. Do not envy the decisions to be made if Moorsbus has a choice of a meaningful future - good luck!

Sadly due to other commitments have been unable to use this fantastic service much this year. Good luck with fundraising for 2024.

The service is very much appreciated. It enables us and others to visit places that are beautiful. It is good for disabled due to having reduced length to walk.